

ALLIANCE CONTRACTORS

TERMS & CONDITIONS OF SERVICE

2026

1. OUR SERVICES

1.1 Alliance Contractors is a fully licensed and insured multi-trade contractor delivering professional services to:

- Homeowners (Residential)
- Commercial Clients
- Industrial Clients
- Facilities Management Companies
- Managing Agents
- Landlords & Property Portfolios
- Contractors, Developers & Specialists

1.2 Alliance Contractors provides fully qualified and certified services including, but not limited to:

- Electrical installation, maintenance, inspection, testing and certification
- Plumbing installation, maintenance and repairs
- Gas installation, servicing, maintenance and safety inspections
- Boilers, heating systems and hot water systems
- Drainage, drain unblocking and CCTV drain surveys
- Air conditioning, HVAC and mechanical ventilation systems
- Pumps, tanks, plant rooms and mechanical equipment
- Fire alarm systems, emergency lighting and life safety systems
- Reactive maintenance, planned maintenance and call-outs
- Property alterations, upgrades, remedial works and refurbishments

1.3 All works are carried out in accordance with current UK Building Regulations, Gas Safe requirements, BS 7671, health & safety legislation, manufacturer instructions, and applicable industry standards.

2. COMPANY CREDENTIALS

2.1 Alliance Contractors is a fully insured and compliant business, holding valid and up-to-date public liability insurance, employers' liability insurance and professional indemnity insurance where applicable.

2.2 All engineers, operatives and subcontractors working on behalf of Alliance Contractors are appropriately trained, competent, insured and required to follow company procedures, health & safety standards and client site protocols at all times.

3. EMERGENCY REPAIRS & ACCESS

3.1 In emergency situations, Alliance Contractors may carry out immediate works to stop active leaks, isolate dangerous systems, or prevent escalation of risk to life, property or infrastructure.

3.2 Where necessary, Alliance Contractors may isolate electrical circuits, water supplies, gas supplies or mechanical systems to allow works to be completed safely.

3.3 Where access is required to locate or resolve an issue, Alliance Contractors accepts no liability for damage caused during emergency access works, including cutting into walls, ceilings, floors, boxing or enclosures.

3.4 Making good, reinstatement or decorative works remain the client's responsibility unless separately quoted and agreed in writing.

4. LIABILITY DISCLAIMER

4.1 Alliance Contractors accepts liability only for works directly carried out by Alliance Contractors. We do not accept responsibility for:

- Existing faults or damage in systems not installed by us
- Natural wear and tear, corrosion, misuse or lack of maintenance
- Alterations, interference or poor workmanship by third parties
- Components or materials not supplied or installed by us
- Business interruption, loss of income or production loss

4.2 Any unauthorised alteration, tampering or interference with completed works will immediately void all warranties and liability.

4.3 All warranties apply to workmanship only and only within the agreed scope of works.

5. PAYMENT TERMS

5.1 A deposit may be required before works commence. Deposits are non-refundable once labour is scheduled or materials are ordered.

5.2 Remaining balances are due within 14 calendar days of the invoice date unless otherwise agreed in writing.

5.3 Late payments may incur interest at 8% above the Bank of England base rate plus reasonable recovery costs.

5.4 Reports, certificates, warranties and compliance documentation may be withheld until full payment is received.

5.5 Acceptance of any quotation, estimate or instruction to proceed, whether written or verbal, constitutes a binding agreement.

5.6 Cancellation after acceptance entitles Alliance Contractors to recover all costs incurred, including labour allocation, materials, RAMS, surveys, administration, mobilisation and loss of allocated working time.

5.7 Cancellation charges may be up to the full contract value where commitment has been made.

5.8 Failure to provide access or site readiness on the agreed start date will be treated as a late cancellation.

6. CALL-OUT CHARGES

6.1 Call-out charges cover attendance and initial time on site only.

- Homeowners (8am–8pm): £99.89
- Homeowners (After 8pm): £149.98
- Commercial (8am–8pm): £149.95
- Commercial (After 8pm): £199.96
- Industrial (Standard Hours): £179.99
- Industrial (Out of Hours): £229.99

EX VAT

6.2 Additional labour, extended time, materials or specialist equipment are chargeable.

6.3 Abortive visits caused by access issues, incorrect information, unsafe conditions or client unavailability are chargeable.

7. SURVEYS & REPORTS

7.1 All surveys, inspections, diagnostics and assessments are chargeable unless agreed otherwise in writing.

7.2 Fees are non-refundable regardless of whether further works proceed.

7.3 Reports reflect system conditions at the time of inspection only.

8. VARIATIONS & SCOPE CHANGES

8.1 Quotations are based on information available at the time of issue.

8.2 Any changes to scope, access, system condition or safety requirements may result in revised pricing.

8.3 Alliance Contractors reserves the right to pause or stop works if conditions become unsafe or non-compliant.

9. ACCESS & CANCELLATIONS

9.1 Clients must provide safe, uninterrupted access at agreed times.

9.2 Late cancellations may result in charges or loss of deposit.

10. HEALTH & SAFETY

10.1 Alliance Contractors complies fully with UK Health & Safety legislation including the Health and Safety at Work Act and CDM Regulations.

10.2 Works may be suspended where unsafe or undisclosed conditions are identified.

10.3 Clients are responsible for providing a safe working environment.

11. EXISTING INSTALLATIONS & UNDECLARED CONDITIONS

11.1 Alliance Contractors accepts no responsibility for failures arising from existing systems, concealed defects or non-compliant infrastructure.

11.2 Undisclosed alterations or faults may result in additional charges, delays or refusal to continue works.

12. GENERAL SERVICE CONDITIONS

12.1 This section applies in addition to Sections 1 to 11 and sets out service-specific terms, limitations, exclusions, and responsibilities relating to individual services provided by Alliance Contractors.

12.2 All services are provided on a best-endeavours basis unless expressly stated otherwise in writing and agreed by Alliance Contractors.

12.3 No service, inspection, survey, test, repair, or maintenance visit constitutes a guarantee of permanent resolution, future performance, efficiency, or system longevity unless expressly confirmed in writing.

12.4 Any findings, recommendations, opinions, or advice provided verbally or in written reports are advisory only and based on visible and accessible conditions at the time of attendance.

12.5 Making good, reinstatement, decorative finishes, builder's works, boxing-in, plastering, tiling, or structural works are excluded unless specifically quoted and agreed in writing.

12.6 Alliance Contractors accepts no liability for delays, failures, or additional costs arising from undisclosed conditions, restricted access, third-party interference, or client instructions that differ from the agreed scope of works.

13. DRAIN UNBLOCKING, DRAINAGE & CCTV SURVEYS

13.1 Drain unblocking works are carried out using appropriate mechanical, jetting, or access equipment where safe and reasonably practicable.

13.2 No guarantee is given that a blockage can be fully cleared where the cause includes, but is not limited to, collapsed pipework, structural defects, root ingress, foreign objects, incorrect falls, poor installation, historic damage, or restricted access.

13.3 Alliance Contractors accepts no liability for damage, collapse, displacement, cracking, or failure of drainage systems where defects or weaknesses existed prior to attendance.

13.4 CCTV drain surveys are limited to accessible drainage runs and identify visible defects only at the time of inspection. Some defects may not be detectable due to water levels, debris, pipe layout, system design, or access restrictions.

13.5 CCTV reports, images, and footage are advisory only and do not constitute a structural guarantee or confirmation of full system integrity.

13.6 Excavation, drain lining, patch repairs, re-routing, or replacement works are excluded unless separately quoted and agreed in writing.

13.7 Clients must avoid using water, toilets, or drainage systems during works unless instructed otherwise. Continued use may reduce effectiveness and result in additional charges.

13.8 Waste, debris, sludge, contamination, or foreign material removed from drainage systems remains the responsibility of the client unless disposal is expressly included in the agreed scope.

14. GAS SERVICING, BOILERS & GAS SYSTEMS

14.1 Gas servicing, safety checks, diagnostics, and maintenance are carried out in accordance with Gas Safe regulations and apply only to the condition of the appliance and associated components inspected at the time of attendance.

14.1A For the avoidance of doubt, this section applies to all boiler types including gas boilers, electric boilers, combination boilers, system boilers, heat-only boilers, and associated heating appliances.

14.1B Electric boiler servicing, diagnostics, repairs, and maintenance apply only to the condition of the appliance and associated electrical and heating components at the time of attendance.

14.2 Alliance Contractors accepts no liability for leaks, failures, breakdowns, or damage occurring after servicing where these arise from pre-existing faults, worn components, corrosion, scale build-up, ageing seals, heat exchangers, pipework condition, or previous poor installation.

14.3 Servicing does not guarantee future performance, efficiency, or lifespan of any boiler or gas appliance.

14.4 Where an appliance or associated pipework is identified as unsafe or At Risk, Alliance Contractors may isolate or disconnect the appliance in accordance with Gas Safe requirements. No liability is accepted for loss of heating, hot water, or gas supply resulting from mandatory safety action.

14.5 Replacement parts, major components, upgrades, or remedial repairs identified during a service are excluded unless separately quoted and agreed in writing.

14.6 Alliance Contractors is not responsible for leaks or failures that occur following system filling, repressurisation, bleeding, or testing where components were already weakened or defective.

14.6A Alliance Contractors accepts no liability for failures, breakdowns, electrical faults, leaks, or damage occurring after attendance on electric boilers where these arise from pre-existing faults, ageing components, electrical supply limitations, control faults, heating system condition, or previous installation issues.

14.6B Servicing, inspection, or repair of electric boilers does not guarantee future performance, efficiency, or lifespan.

14.7 Existing flues, ventilation provisions, gas supply sizing, pipe routes, and system design limitations remain the responsibility of the client unless expressly included in the agreed scope.

15. ELECTRICAL INSTALLATION, MAINTENANCE & TESTING

15.1 Electrical works are carried out in accordance with BS 7671 and applicable regulations in force at the time of installation or inspection.

15.2 Electrical inspections, testing, diagnostics, and EICRs report the condition of systems at the time of testing only and do not guarantee future performance or compliance.

15.3 Alliance Contractors accepts no liability for defects in existing wiring, accessories, distribution equipment, or installations not installed or modified by us.

15.4 Any remedial works identified following inspection or testing are chargeable and subject to a separate quotation.

15.5 Older or non-compliant installations may require upgrades before new equipment can be connected, commissioned, or certified. Such upgrades are excluded unless agreed in writing.

15.6 Temporary supplies, shutdowns, isolations, or continuity measures are excluded unless expressly included in the agreed scope.

15.7 Electrical Supplies to Heating & Mechanical Equipment

15.7.1 Alliance Contractors is not responsible for electrical supply limitations, undersized circuits, shared supplies, or upstream electrical faults affecting heating, boilers, pumps, or plant equipment.

15.7.2 Any electrical upgrades required to support heating or mechanical equipment are excluded unless quoted.

16. PLUMBING & WATER SYSTEMS

16.1 Plumbing works are limited to accessible pipework, fittings, and components unless invasive access is agreed in writing.

16.2 Alliance Contractors accepts no liability for leaks, failures, or damage caused by ageing pipework, corrosion, scale build-up, poor water quality, historic defects, or concealed installations.

16.3 Water pressure, flow rates, temperature stability, and system performance are dependent on incoming supply and existing infrastructure outside the control of Alliance Contractors.

16.4 Any upgrades to pipe sizing, valves, storage vessels, tanks, pressure regulation, or system design are excluded unless separately quoted and agreed.

17. HEATING SYSTEMS & HOT WATER

17.1 Heating repairs, servicing, and maintenance do not guarantee continued operation where systems are aged, poorly maintained, incorrectly designed, or affected by sludge, debris, or magnetite.

17.2 Power flushing, chemical cleaning, inhibitor dosing, system balancing, or upgrades are excluded unless specifically included in the agreed scope.

17.3 Where sludge, debris, or contamination is present, additional remedial works may be required at extra cost.

17.4 Alliance Contractors accepts no liability for radiator, valve, pipework, or component failures revealed during normal operation or testing of heating systems.

17.5 Hot Water Storage, Cylinders & Associated Equipment

17.5.1 This section applies to all hot water storage systems including vented cylinders, unvented cylinders, thermal stores, buffer tanks, calorifiers, and associated equipment.

17.5.2 Alliance Contractors accepts no liability for leaks, failures, discharge, pressure loss, or component failure arising from pre-existing defects, corrosion, scale build-up, ageing components, or poor system design.

17.5.3 Pressure relief valves, expansion vessels, immersion heaters, motorised valves, and associated safety devices may operate or fail following disturbance or recommissioning. Such failures are not deemed workmanship defects.

17.5.4 Any upgrades, replacements, or compliance works identified are excluded unless separately quoted and agreed in writing.

18. HVAC, AIR CONDITIONING & VENTILATION

18.1 HVAC, air conditioning, and ventilation services are carried out on installed systems only and do not guarantee system efficiency beyond manufacturer design limitations.

18.2 Alliance Contractors is not responsible for performance issues caused by undersized systems, poor design, lack of maintenance, restricted airflow, blocked filters, or external environmental conditions.

18.3 Refrigerant handling, pressure testing, leak detection, compliance checks, and certification are chargeable unless included in the agreed scope.

18.4 Filters, belts, consumables, refrigerant, and replacement components are chargeable unless stated otherwise.

18.5 Existing ductwork condition, insulation quality, noise levels, vibration, and air balancing limitations remain outside the liability of Alliance Contractors unless expressly included.

19. TANKS, PUMPS, PLANT ROOMS & MECHANICAL EQUIPMENT

19.1 Works involving tanks, pumps, pressurisation units, calorifiers, plant rooms, valves, controls, and mechanical equipment are limited to accessible and safe working areas only.

19.2 Alliance Contractors accepts no liability for contamination, corrosion, blockages, system failure, pressure loss, or performance issues caused by pre-existing conditions, ageing equipment, historic defects, poor design, or lack of maintenance.

19.3 Any works requiring specialist lifting equipment, confined space access, drainage down, isolation beyond the agreed scope, disposal, or decommissioning are excluded unless separately quoted and agreed in writing.

19.4 Alliance Contractors is not responsible for failures or damage occurring after works where systems are found to be operating beyond their design limits or service life.

19.5 Water hygiene, legionella control, tank disinfection, and water quality compliance remain the responsibility of the client unless expressly included in the agreed scope.

19.6 Cold Water Storage Tanks & Booster Systems

19.6.1 This section applies to cold water storage tanks, header tanks, break tanks, booster sets, and pressurisation systems.

19.6.2 Alliance Contractors accepts no liability for contamination, leaks, pressure fluctuations, hygiene issues, or failures caused by ageing tanks, historic defects, or non-compliant installations.

19.6.3 Water hygiene, Legionella control, and tank condition compliance remain the responsibility of the client unless expressly included in the agreed scope.

20. FIRE, SAFETY & LIFE PROTECTION SYSTEMS

20.1 Fire alarm and life safety services are limited strictly to the scope of works expressly agreed in writing and apply only to the equipment inspected, tested, serviced, repaired, or installed by Alliance Contractors.

20.2 Alliance Contractors does not accept responsibility for the design, overall compliance, performance, or suitability of any existing fire alarm system unless a full system design review and certification has been expressly commissioned and agreed in writing.

20.3 Any inspection, testing, repair, or replacement of individual devices, circuits, panels, or components does not constitute certification of the entire fire alarm system.

20.4 Alliance Contractors accepts no liability for historic defects, legacy non-compliance, undocumented alterations, third-party modifications, or components installed by others.

20.5 Compliance with BS 5839, building fire strategy, evacuation strategy, zoning strategy, and cause-and-effect programming remains the responsibility of the building owner or managing agent unless expressly included in the agreed scope.

20.6 Alliance Contractors is not responsible for false alarms, nuisance activations, or unwanted system operation unless directly caused by workmanship carried out by Alliance Contractors.

20.7 Monitoring services, alarm receiving centres, emergency response, and notification of fire authorities remain the responsibility of the client unless expressly included in writing.

20.8 Any system upgrades, rewiring, reprogramming, cause-and-effect changes, or compliance works identified during attendance are excluded unless separately quoted and approved.

20.9 Where faults, safety issues, or non-compliance are identified, Alliance Contractors may advise isolation or limitation of the affected part of the system but accepts no liability for business disruption or operational impact.

20.10 Certification, commissioning documentation, and compliance records are issued only for works carried out and only following full payment.

20A. EMERGENCY LIGHTING SYSTEMS

20A.1 Emergency lighting services are limited strictly to the equipment inspected, tested, repaired, or installed by Alliance Contractors and only within the scope expressly agreed in writing.

20A.2 Functional testing or duration testing of emergency lighting does not constitute certification of the entire system unless expressly stated in writing.

20A.3 Alliance Contractors accepts no liability for historic non-compliance, legacy wiring faults, battery degradation, inverter failures, or system design issues not identified within the agreed scope.

20A.4 Battery failure, luminaire failure, inverter failure, or control gear failure occurring after testing is not deemed a workmanship defect where components are aged or nearing end of life.

20A.5 Compliance with BS 5266, building fire strategy, escape route adequacy, and ongoing testing regimes remains the responsibility of the building owner or managing agent unless expressly included.

20A.6 Any upgrades, replacements, rewiring, or remedial works identified during inspection are excluded unless separately quoted and agreed in writing.

21. ADDITIONAL CHARGES, ADD-ON FEES & TIME ON SITE

21.1 Quoted prices and service fees cover the agreed scope and any stated time allowance only.

21.2 Additional charges may apply for, but are not limited to:

- Extended time on site beyond the included allowance
- Additional labour or engineer attendance
- Specialist tools, access equipment, plant, or hire equipment
- Out of Hours attendance as defined in Section 6.3
- Abortive visits or waiting time caused by access delays
- Restricted access, parking limitations, permits, congestion charges
- Additional diagnostics, testing, or investigations

21.3 Any additional works requested on site, verbally or in writing, will be treated as variations and charged accordingly.

21.4 Alliance Contractors reserves the right to suspend works where additional costs are not approved.

22. REMEDIAL WORKS, ALTERATIONS & MAKING GOOD

22.1 Any remedial works, upgrades, alterations, reconfiguration, or remodelling identified during attendance are excluded unless separately quoted and approved in writing.

22.2 Making good, reinstatement, decoration, plastering, carpentry, boxing, tiling, flooring, or cosmetic finishes are excluded unless expressly included in the agreed scope.

22.3 Structural alterations, builder's works, asbestos removal, or specialist trades are excluded unless agreed in writing.

22.4 Alliance Contractors accepts no liability for aesthetic outcomes unless expressly included in the agreed scope.

22.5 Where emergency access has been required, reinstatement remains the responsibility of the client unless otherwise agreed.

23. CLIENT-SUPPLIED MATERIALS, FIXTURES & EQUIPMENT

23.1 Alliance Contractors accepts no liability for materials, fixtures, appliances, or equipment supplied by the client or third parties.

23.2 No warranty or guarantee is provided on client-supplied items.

23.3 Faulty, incompatible, incorrectly specified, or unsuitable client-supplied items may result in delays, additional charges, or refusal to install.

23.4 Alliance Contractors is not responsible for manufacturer defects, missing components, or warranty registration relating to client-supplied equipment.

24. WARRANTIES, GUARANTEES & EXCLUSIONS

24.1 All warranties provided by Alliance Contractors apply to workmanship only unless a manufacturer warranty is supplied separately.

24.2 Manufacturer warranties are subject to the manufacturer's own terms, conditions, exclusions, registration requirements, and maintenance obligations.

24.3 Alliance Contractors accepts no liability for failure to maintain equipment in accordance with manufacturer instructions.

24.4 Any interference, misuse, unauthorised modification, or third-party works will void all warranties and liability.

24.5 Warranty periods do not reset following servicing, inspection, or minor remedial works unless expressly agreed in writing.

25. COMMERCIAL, FACILITIES MANAGEMENT & INDUSTRIAL WORKS

25.1 This section applies to all works carried out for commercial clients, facilities management companies, managing agents, landlords with multiple properties, industrial premises, public or semi-public buildings, and portfolio clients.

25.2 Where a commercial client, FM company, or managing agent issues its own terms and conditions, Alliance Contractors' Terms & Conditions shall prevail unless expressly varied in writing and signed by a director of Alliance Contractors.

25.3 Instruction of works by any authorised representative, facilities manager, site manager, managing agent, or occupier shall be deemed authority to proceed and acceptance of these Terms & Conditions.

26. QUOTATIONS, ESTIMATES & TENDERS (RESIDENTIAL/COMMERCIAL/INDUSTRIAL)

26.1 All commercial quotations and tenders are based on information provided at the time of issue, including drawings, specifications, site inspections, and client instructions.

26.2 Estimates are indicative only and are not fixed prices.

26.3 Alliance Contractors reserves the right to revise pricing where site conditions, access, programme requirements, specifications, or system conditions differ from those originally disclosed.

26.4 Quotations may be withdrawn or amended due to material price increases, labour availability, access restrictions, programme changes, or delays outside our control.

26.5 Any redesign, value engineering, alternative specification, or scope change requested after quotation shall be treated as a variation.

27. RAMS, METHOD STATEMENTS & COMPLIANCE

27.1 Risk Assessments and Method Statements (RAMS) will be provided only for the agreed scope of works.

27.2 RAMS do not cover additional works, variations, or client-instructed changes unless updated and reissued.

27.3 Any site-specific RAMS, permits, inductions, security clearances, or compliance documents required by the client must be disclosed prior to booking or mobilisation.

27.4 Delays caused by late approval, rejection, amendment, or re-submission of RAMS are chargeable.

27.5 Alliance Contractors accepts no liability for abortive visits, delays, or costs arising from RAMS approval processes imposed by third parties.

28. PROGRAMMES, WORKING HOURS & PHASING

28.1 All programmes are indicative unless expressly agreed in writing as fixed.

28.2 Night works, weekend works, phased works, shutdown works, or restricted-hour attendance are excluded unless agreed and priced in advance.

28.3 Alliance Contractors is not responsible for delays caused by other trades, principal contractors, building management, tenants, or site restrictions.

28.4 Programme extensions caused by access issues, permits, isolations, or client instructions may result in additional charges.

29. ACCESS, PERMITS & SITE CONTROL

29.1 The client is responsible for providing agreed access, keys, permits, escorts, and approvals.

29.2 Waiting time caused by unavailable escorts, delayed permits, security restrictions, or failed isolations is chargeable.

29.3 Alliance Contractors accepts no liability for delays caused by site management, security teams, or third-party controls.

30. LIVE SYSTEMS, ISOLATIONS & BUSINESS CONTINUITY

30.1 Many commercial systems remain live during works. Alliance Contractors accepts no liability for disruption where isolations are refused, delayed, or restricted by the client.

30.2 Emergency isolations may be carried out where safety is at risk.

30.3 Temporary supplies, bypass systems, continuity measures, or business continuity arrangements are excluded unless expressly included in the agreed scope.

30.4 The client is responsible for notifying occupants, tenants, staff, or stakeholders of shutdowns or disruptions.

31. FACILITIES MANAGEMENT INSTRUCTIONS & AUTHORITY

31.1 Alliance Contractors will act on instructions received from nominated or apparent FM representatives.

31.2 Verbal instructions are valid and chargeable.

31.3 Alliance Contractors is not responsible for internal approval disputes between landlords, tenants, agents, or FM companies.

31.4 Failure to obtain internal approvals does not remove payment obligations.

32. VARIATIONS, DAYWORKS & ADDITIONAL WORKS

32.1 Any works outside the agreed scope shall be treated as variations.

32.2 Variations may be charged as fixed price, schedule of rates, or dayworks at Alliance Contractors' discretion.

32.3 Dayworks include labour, supervision, travel, plant, tools, overheads, and associated costs.

32.4 Verbal approval constitutes acceptance of variation charges.

33. LEGACY SYSTEMS, ASSET CONDITION & LIMITATIONS

33.1 Alliance Contractors accepts no liability for failures arising from legacy systems, undocumented alterations, ageing infrastructure, or historic non-compliance.

33.2 Any recommendations to repair, upgrade, or replace systems are advisory only.

33.3 Failures occurring after works due to pre-existing conditions remain the client's responsibility.

34. REPORTS, CERTIFICATION & CLOSE-OUT DOCUMENTATION

34.1 Certificates, reports, O&M manuals, and close-out documentation are issued only following full payment.

34.2 Alliance Contractors reserves the right to withhold documentation until all invoices are settled.

34.3 Additional documentation requests beyond standard certification are chargeable.

35. DEFECTS, SNAGGING & MAINTENANCE

35.1 Defect liability applies to workmanship only.

35.2 Snagging items must relate directly to works carried out by Alliance Contractors.

35.3 Attendance for unrelated issues is chargeable.

35.4 Planned maintenance contracts do not include reactive repairs unless expressly stated.

36. SUBCONTRACTORS & THIRD PARTIES

36.1 Alliance Contractors may appoint approved subcontractors where necessary.

36.2 Alliance Contractors accepts no liability for delays caused by nominated or client-appointed subcontractors.

36.3 Coordination with other trades is limited to reasonable cooperation only.

37. SITE WELFARE, PARKING & LOGISTICS

37.1 Adequate welfare facilities must be provided where required by law.

37.2 Parking restrictions, permits, congestion charges, loading delays, or access issues are chargeable.

37.3 Delivery delays caused by site logistics are chargeable.

38. COMMERCIAL PAYMENT, DISPUTES & SET-OFF

38.1 Commercial invoices are payable in accordance with agreed terms or, where none exist, within 14 days.

38.2 Pay-less notices, retentions, or set-offs must comply with UK construction legislation.

38.3 Undisputed sums must be paid in full regardless of disputes.

39. SUSPENSION & TERMINATION OF WORKS

39.1 Alliance Contractors reserves the right to suspend or terminate works for non-payment, unsafe conditions, or breach of terms.

39.2 All costs incurred up to suspension or termination remain payable.

39.3 Remobilisation after suspension is chargeable.

40. COMMERCIAL ACCEPTANCE

40.1 Instruction of works by any commercial client, facilities manager, managing agent, or authorised representative constitutes full acceptance of these Terms & Conditions.

ACCEPTANCE OF TERMS & CONDITIONS

- A. By accepting any quotation, estimate, or scope of works issued by Alliance Contractors, the client confirms acceptance of these Terms & Conditions in full.
- B. Payment of any deposit, mobilisation fee, or invoice shall be deemed acceptance of these Terms & Conditions.
- C. Instruction to proceed with works, whether verbally, in writing, or by permitting works to commence on site, constitutes acceptance of these Terms & Conditions.
- D. These Terms & Conditions shall apply unless expressly varied in writing and signed by an authorised representative of Alliance Contractors.
- E. No alternative terms proposed by the client shall apply unless formally agreed in writing by Alliance Contractors.